

Docket No.: 198775US2

COMMISSIONER FOR PATENTS
ALEXANDRIA, VIRGINIA 22313



ATTORNEYS AT LAW

RE: Application Serial No.: 09/756,120
Applicants: Tetsuro MOTOYAMA, et al.
Filing Date: January 9, 2001
For: METHOD AND SYSTEM OF REMOTE SUPPORT
OF DEVICE USING EMAIL
Group Art Unit: 2145
Examiner: CHOUDHURY, AZIZUL Q

SIR:

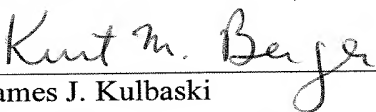
Attached hereto for filing are the following papers:

APPEAL BRIEF WITH APPENDICES

Our online credit card payment in the amount of **\$510.00** is being made covering any required fees. In the event any variance exists between the amount enclosed and the Patent Office charges for filing the above-noted documents, including any fees required under 37 C.F.R. 1.136 for any necessary Extension of Time to make the filing of the attached documents timely, please charge or credit the difference to our Deposit Account No. 15-0030. Further, if these papers are not considered timely filed, then a petition is hereby made under 37 C.F.R. 1.136 for the necessary extension of time.

Respectfully submitted,

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